



OCTOBER 2023

3978 US Hwy 26/85 Torrington, WY 82240 PO Box 359, Lingle, WY 82223

How to reach us 877-WYRULEC

**E-mail:** wyrulec@wyrulec.com **Website:** www.wyrulec.com

May through September
Office hrs: 6:30-5:00, Mon.-Fri.

October through April
Office hrs: 7:30-4:00, Mon.-Fri.

#### **Board of Directors**

Julie Kilty President

Dewey Hageman Vice President

Mark Knaub Secretary

Ben Scott Treasurer

Kenda Knudsen Assistant Secretary

**General Manager** Ryan Schilreff

**Senior Staff**Miles Duffy
Operations Manager

Tiphanie Fuss Office Manager

Your cooperative is a proud member of these fine organizations



## **GENERAL MANAGER'S REPORT**

## **New Statement Format Arriving Soon!**

We have been busy updating our billing statement format, which is set to arrive in the next billing cycle. This new layout will contain the same information you already receive, while providing easy-to-locate information such as auto-payment enrollment type, date of auto-payment transaction, and enhanced monthly messages in the 'important information' section. The most visible improvements will be the enhanced color scheme and the relocation of the payment remittance stub, which has been moved from the top section to the bottom of the statement page.



Ryan Schilreff General Manager

At the office, we continue to see a wide variation in the amount of time between when an item is placed in the mail to the date it arrives at its destination. We also understand that using the postal system is often a preferred method for submitting payments, and is a standard practice for many individuals and businesses. If Wyrulec Company does not receive your mailed payment by the payment deadline, a courtesy reminder notice is mailed to the service address on file. If the past due payment is not resolved by the disclosed deadline, our office will place a courtesy call prior to disconnecting service. Should you receive this mailed notice or call, please contact Wyrulec Company as soon as possible.

The new statement changes will also flow over to our online services at wyrulec.com and to the Wyrulec mobile app. Our digital tools provide members with an enhanced ability to view billing statements early before they arrive by mail, paperless options, enhanced usage history graphs, electronic payment options and more. For enrollment or log-in assistance, stop by the office or give us a call at 877-WYRULEC (877-997-8532). Remember, you can always call to make your payment by telephone at no additional charge. It is our priority to provide you with excellent service and assist you with any questions you may have.

## **Holiday Reminders**

Payments will be honored through Monday November 27, 2023, without late penalties due to the scheduled due date falling over the holiday weekend.

## continued . . . GENERAL MANAGER'S REPORT

Thanksgiving is the perfect time to pause and say "Thank You" to our Membership. Our thoughts turn gratefully to you with appreciation, and we wish you all a bountiful Holiday.

#### **Board of Directors**

Dewey Hageman was recently recognized for his service by the Wyoming Rural Electric Association. Dewey represented Wyrulec Company on the WREA board for 17 years, including 2 years as Vice President and 2 years as President. The WREA works to promote the interests of Wyoming cooperatives in regulatory matters and legislative issues, and its Board of Directors includes one representative from each electric cooperative in the state. Dewey has retired from service on the WREA Board, and Wyrulec will continue to be represented by Ben Scott.



Dewey Hageman along with Wyrulec board members Ben Scott, Kenda Knudsen, Julie Kilty, and General Manager, Ryan Schilreff.



The following names have been drawn for a \$25 bill credit. Contact Wyrulec Company at 877-WYRULEC to claim your credit!

Mike J. Scott Mark Walker Cecil Sauer

Larry Paules

LuAnn Bruce





**PO BOX 359** LINGLE, WY 82223

Phone: 877-WYRULEC • Toll Free: 877-997-8532

**Account Information** 

**Account Number:** 123456 **Customer Name:** WYRULEC MEMBER Statement Date: 08/10/2023 08/25/2023 Due Date: Amount Due: \$134.91

**Notes** 

Important News

A late fee of 1.5% of the outstanding balance will be assessed if payment is not made on or before the 25th day of the month.

**Current Charges Summary** 

Previous Balance \$93.84 Payment(s) - Thank You (\$93.84)Current Charges \$134.91 Amount Due \$134.91

Charge Description	Previous Reading	Current Reading Multiplier	Billed Usage	Charges
ELECTRIC Meter #8675309 Facilities Charge	07/01/2023	08/01/2023	31 Days	35.00
Energy Charge kWh  Demand Charge kW  Your County Tax @ .02  Your State Tax @ .04	10012	10779 8.0740	767 8.0740	92.27 0.00 2.55 5.09
Total For: 01-23-45-67 RESIDENTIAL				134.91



#### Please return this portion with your payment. THANK YOU

**PO BOX 359 LINGLE, WY 82223** 

123456 08/25/2023 **Account Number Due Date** Statement Date 8/10/2023 **Amount Due** \$134.91 Notes



To view and pay your bill online, visit www.wyrulec.com

We also accept: VISA MasterCard DISC\_VER









**Download the Wyrulec Mobile App** 

# When it comes to severe weather... hope for the best, but prepare for the worst.



Winter weather will be here soon, and early storms can often cause power outages. Tree branches that still have leaves on them can become heavy from the snow and fall or sag into power lines. Make sure your household is prepared for winter storms!

You can begin your preparation by assembling an emergency preparedness kit, which includes items to help keep your family safe and comfortable during a power outage. Your kit should include items such as water, non-perishable food, flashlight, batteries, blankets, and a first aid kit.

Drinking water & food
Blankets, pillows, & clothing
Basic first-aid supplies
Medications
Basic toiletries
Flashlights
Battery-operated radio
Extra supply of batteries
Cell phone with chargers
Cash and credit cards
Basic tools (duct tape, wrench, etc.)
Important documents & numbers
Toys, books, & games
Baby supplies
Pet supplies



